THE Privilege CLUB

PC Hospitality

Terms and conditions

Membership benefits, privileges and applicable conditions

PC Signature Collection · Pearl-Continental HOTELS & RESORTS · PC Residences · PC Legacy · Hotel One · Hotel One VOGUE · Hotel One living · CONNOISSEUR COLLECTION

1. Accommodation
Discounts

Accommodation discounts for Gold and Black Cardholders are as follows:



For Gold Cardholders, **20%** Discount on the Best Available Rate (BAR) at the time of booking.



For Black Cardholders, **25%** Discount on the Best Available Rate (BAR) at the time of booking.

The above-mentioned discounts cannot be redeemed in conjunction with any special promotion and/or package.

Maximum of **02** rooms can be reserved at a time under the Privilege Club (PVC) member's name with same privileges.

Accompanied spouse stays **free** of charge.

2. Complimentary Night Vouchers (CNV)

(For Cities Properties)

Standard Voucher



01 voucher per year for Gold



02 vouchers for Black card holders

CNV is valid at all Pearl-Continental Hotels, Pakistan subject to terms and conditions stipulated at the back of the respective voucher.

For Family & Friends, the **CNV** can be redeemed without the presence of the Privilege Club member, subject to one paid night at (BAR) and the member declaring the intention while reserving.

CNV is valid for a Standard Room or can be used for any of the Run of House (ROH) with applicable supplement charges.

Neither damaged nor misplaced vouchers will be replaced.

Accompanied spouse stays free of charge.

CNV is subject to the following grid for hotel-wise rules:

Hotel	Condition
Pearl-Continental Hotel Rawalpindi Pearl-Continental Hotel Muzaffarabad Pearl-Continental Hotel Lahore Pearl-Continental Hotel Karachi PC Legacy Hyderabad Zaver Pearl Continental Hotel Gawadar	One **Free** Night any of the week

Conditional Voucher



01 voucher per year for Gold Card Members valid during off-peak periods defined as "Weekend City" and "Weekday Resorts"

CNV is valid at all Pearl-Continental Hotels, subject to terms and conditions stipulated at the back of the respective voucher.

For Family & Friends, the **CNV** can be redeemed without the presence of the Privilege Club member, subject to one paid night at (BAR) and the member declaring the intention while reserving.

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CNV is valid for a Standard Room or can be used for any of the Run of House (ROH) with applicable supplement charges.

Neither damaged nor misplaced vouchers will be replaced.

Accompanied spouse stays free of charge.

CNV is subject to the following grid for hotel-wise rules:

Hotel	Condition
Pearl-Continental Hotel Muzaffarabad Zaver Pearl Continental Hotel Gawadar	One **Free** Night any of the week
Weekends Pearl-Continental Hotel Karachi PC Legacy Hyderabad Pearl-Continental Hotel Lahore Pearl-Continental Hotel Rawalpindi	One free night from Friday to Sunday **(No paid night required)**

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Rules Applicable to both Standard and Conditional vouchers across all properties

All rooms booked under the CNV are stipulated by Terms & Conditions printed behind the voucher.

The CNV replaces one paid night for one room for Pearl-Continental hotels.

The CNV may be combined with the BAR discount & with 2+1, 1+1 packages but may not be used in conjunction with any other accommodation benefit, offer, promotion or CNV in the same reservation.

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3. Free Nights



Stay 2 Paid Nights, Get 1 Free Night



Stay 2 Paid Nights, Get 1 Free Night

This benefit can be availed at any day of the week at any of the host properties.

Benefit is applicable once per week only for Gold and Black card holders.

Customer can avail either a BAR discount of **25% on Black** / **20% on Gold** or **2+1** / **1+1** package. Both Offers cannot be combined.

3rd Free night is not applicable on suites; however, member will get **50%** discount on **3rd** night.

Benefit is subject to the following grid for hotel-wise rules:

Hotel	Condition
Week	
Pearl-Continental Hotel Muzaffarabad	
Zaver Pearl Continental Hotel Gawadar	
Pearl-Continental Hotel Karachi	
PC Legacy Hyderabad	One free night after two paid night any day of the week
Pearl-Continental Hotel Lahore	One free night after two paid night any day of the week
Pearl-Continental Hotel Rawalpindi	
Arena by Pearl Continental Multan	
Rumanza Hotel Multan	



Stay **1** Paid Night, Get **1 Free** Night

This benefit can be availed during weekends at city properties and weekdays at resort properties for Black card holders only.

Weekends are defined as Friday to Sunday, and the free night will not spill over the weekday.

Customer can avail either a BAR discount of **25%** on Black / **20%** on Gold or **2+1 / 1+1** package. Both Offers cannot be combined.

Benefit is subject to the following grid for hotel-wise rules:

Hotel	Condition
Week Pearl-Continental Hotel Muzaffarabad Zaver Pearl Continental Hotel Gawadar	One free night after two paid night any day of the week
Weekends Pearl-Continental Hotel Karachi Pearl-Continental Hotel Lahore Pearl-Continental Hotel Rawalpindi PC Legacy Hyderabad	One free night after one paid night *from Friday to Sunday*

4. Complimentary Night Vouchers (CNV)

(For Resort Properties)



02 voucher per year for Gold



02 vouchers for Black card holders

CNV is valid at all Resorts Pearl-Continental Hotels across Pakistan subject to terms and conditions stipulated at the back of the respective voucher.

For Family & Friends, the CNV can be redeemed without the presence of the Privilege Club member, subject to one paid night at (BAR) and the member declaring the intention while reserving.

CNV is valid for a Standard Room or can be used for any of the Run of House (ROH) with applicable supplement charges.

Neither damaged nor misplaced vouchers will be replaced.

Accompanied spouse stays free of charge.

CNV is subject to the following grid for hotel-wise rules:

Hotel	Condition
Pearl-Continental Hotel Bhurban Pearl-Continental Hotel Malam Jabba Zaver Pearl Continental Hotel Gawadar Pearl-Continental Hotel Legacy Hunza Cecil Hotel Murree Pearl-Continental Hotel Legacy Skardu Rumanza Hotel Multan Arena by Pearl Continental Multan Pearl Continental Attabad Hunza	One free night offered with one *paid any day of the week except on Gazetted holidays/special events. On **1st** night **25%** off on black & **20%** off discount on gold card will be offer.

Rules Applicable to both Standard and Conditional vouchers across all properties:

All rooms booked under the CNV are stipulated by Terms & Conditions printed behind the voucher.

The CNV replaces one paid night for one room for Pearl-Continental hotels.

The CNV may be combined with the BAR discount & with **2+1**, **1+1** packages but may not be used in conjunction with any other accommodation benefit, offer, promotion or CNV in the same reservation.

5. Free Night



Stay **2** Paid Nights, Get **1** Free Night



Stay **2** Paid Nights, Get **1** Free Night

This benefit can be availed at any day of the week at any of the host properties.

Benefit is applicable once per week only for Gold and Black card holders.

Customer can avail either a BAR discount of **25%** on Black / **20%** on Gold or **2+1** / **1+1** package. Both Offers cannot be combined.

3rd Free night is not applicable on suites; however, member will get **50%** discount on 3rd night.

Benefit is subject to the following grid for hotel-wise rules:

Hotel	Condition
Weekdays	
Pearl-Continental Hotel Bhurban	One free night after two paid night *paid night from Monday to Thursday except for Friday, Saturday, and Sunday / Gazetted Holidays
Pearl-Continental Hotel Malam Jabba	
Pearl-Continental Hotel Legacy Hunza	
Cecil Hotel Murree	
Pearl-Continental Hotel Legacy Skardu	
Pearl Continental Attabad Hunza	



Stay 1 Paid Night, Get 1 Free Night

This benefit can be availed during weekdays at resort properties for Black card holders only once in week.

Customer can avail either a BAR discount of **25%** on Black / **20%** on Gold or **2+1** / **1+1** package. Both Offers cannot be combined.

Benefit is subject to the following grid for hotel-wise rules:

Hotel	Condition
Pearl-Continental Hotel Bhurban Pearl-Continental Hotel Malam Jabba Pearl-Continental Hotel Legacy Hunza Cecil Hotel Murree Rumanza Hotel Multan Arena by Pearl Continental Multan Pearl Continental Attabad Hunza Pearl Continental lLegacy Skardu	**One** free night offered with one *paid any day of the week except on Gazetted holidays/special events. On 1st night **25%** off on black & **20%** off discount on gold card will be offer.

*Paid nights as per BAR discounts (**20%** Off BAR for **Gold** and **25%** off BAR for **Black**).

6. Upgrade Vouchers

Next Catergory Upgrade

01 free upgrade per year shall be given subject to the following for **Gold** and **Black** card Members in the form of a voucher:

The voucher shall entitle members to avail a next-step upgrade, at all the Pearl-Continental Hotels across Pakistan, subject to the terms and conditions stipulated at the back of the respective voucher.

- All Members may be given an upgrade at the time of check-in without any further or additional charges.
- The upgrade is applicable for all days of a member's stay subject to booking and payment of a room. Therefore, if a member books a room for **02** nights or more, the next-category upgrade will apply to the entirety of the stay. If the next category is Suite, the upgrade will be limited to **01** night only.
- Room upgrades may not be redeemed in conjunction with any Special Promotion, CNV.
- Room upgrade voucher may be used in conjunction with a member's BAR discount only.
- All Members may be given an upgrade at the time of check-in without any further or additional charges.

- The upgrade is applicable for all days of a member's stay subject to booking and payment of a room. Therefore, if a member books a room for **02** nights or more, the next-category upgrade will apply to the entirety of the stay. If the next category is Suite, the upgrade will be limited to **01** night only.

- Room upgrades may not be redeemed in conjunction with any Special Promotion, CNV.

- Room upgrade voucher may be used in conjunction with a member's BAR discount only.

- Each voucher is exclusively for an upgrade of one room only. If a PVC Member books more than one room, the applicable premium shall apply for the second room upgrade.

- The Member must inform and identify himself/herself as the voucher holder when making a reservation. Presence of the Member/voucher holder is mandatory at the time of redemption.

- The original upgrade voucher must be presented to the respective Hotel at the time of check-in. No photocopy or scanned copy of the upgrade voucher shall be acceptable.

- Next category upgrade voucher is non-transferable and cannot be exchanged for cash in whole or part or sold to any person or used for any other purposes.

- Neither damaged nor misplaced vouchers will be replaced.

SUITE CATEGORY UPGRADE

01 voucher per year shall be given **Black card Members** only, subject to the following:

The voucher shall entitle members to avail a next-step upgrade, at all the Pearl-Continental Hotels across Pakistan, subject to the terms and conditions stipulated at the back of the respective voucher.

- All Members may be given an upgrade at the time of check-in without any further or additional charges.
- The suite upgrade voucher is applicable for one night any day of the week, subject to booking and payment of a standard room i.e., minimum lowest category room at the respective Property.
- If a Black cardholder books a room for **02** nights, the upgrade will apply to one night. In this case, the member can:

  a. Stay in the original room category for one night and the suite in the second night or

  b. Stay both nights in the suite, but he/she will incur the cost of the upgrade for the **2nd** night.

- Each voucher is exclusively for an upgrade of one room only. If a PVC Member books more than one room, the applicable premium shall apply for the second room upgrade.
- To avail the upgrade, the holder of Privilege Card must inform and identify himself as the voucher holder when making a reservation.

- Presence of the member is mandatory at the time of redemption.
- The original voucher must be presented to the respective Hotel at the time of check in. No photocopy or scanned copy of the voucher shall be acceptable.
- The member must state his/her intention to utilize the voucher at the time reservation is made
- The voucher is applicable to all suite categories except for Presidential suites, Royal Suites subject to the availability of rooms and/or special events.
- Suite upgrade vouchers may not be redeemed with Special Promotions, CNV or Free Night Promos **(2+1 or 1+1)** in the same reservation
- Suite upgrade voucher may be used in conjunction with a member's BAR discount only.
- The voucher is non-transferable and cannot be exchanged for cash in whole or part or sold to any person or used for any other purposes
- Neither damaged nor misplaced vouchers will be replaced.

7. Dining Discounts




Both Gold and Black Card members are entitled to the following dining discounts in all Pearl Continental and Marriott Hotels

Head Count	Discount
1 person	**15%**
Up tp 2 persons	**50%**
Up to 3 persons	**33%**
Up to 4 persons	**25%**
5 - 10 persons	**20%**
11 - 20 persons	**15%**
Head Count	Discount
 High-Tea, Iftar & Takeaway for Black Card Members	**15%**
 High-Tea, Iftar & Takeaway for Black Card Members	**20%**

For Gold cardholders, the above-mentioned discount matrix is applicable to standard restaurants that include Front Page Café, Marco Polo, Taipan, Bukhara, Chandni, Dumpukht, Bukhara, Nadia, Terrace Cafe, Zigolini and Dynasty.

For Gold cardholders, the above-mentioned discount matrix is however not applicable on premium restaurants such as Jason Steak House, Sakura, Royal Elephant. Instead, only **15%** flat discount shall be offered on the said restaurants.

For Black cardholders, the above-mentioned discount matrix is applicable to standard restaurants mentioned above in addition to premium restaurants that include Jason's Steakhouse, Sakura and Royal Elephant subject to the discount matrix above.

In cases where a member is joined by a single guest, the **50%** discount is applied to the total cost of the bill before taxes.

Discounts matrix is only applicable for a maximum of **20** people. Normal prices shall be applicable for the **21st** person and above.

Discounts are not applicable on room service, mini bar usage, outside catering or on banquets.

PVC card holder Gold/Black cannot be entertained/avail discount on Promotional/discounted package for dining.

8. One membership

Infinite privileges. Everywhere.

Highlights boundless international benefits, Evokes freedom and elite access. your membership is recognized and honoured across borders, bringing you seamless access to exclusive privileges in worldwide. Whether you're traveling for business, leisure, or living life on the move, your benefits will follow — from luxury accommodations and VIP lounges to trusted retail partners and elite experiences. This milestone marks our commitment to delivering consistent excellence, no matter where you are.

SUPPERCLUB GLOBAL

50% off on **Supperclub Gold & Diamond** Membership.

Supperclub was born out of the necessity to bring a curated, high-value membership to food enthusiasts and lifestyle aficionados, offering exclusive deals and seamless access to top venues.

9. Birthdays



Both Gold and Black card member is eligible for a complimentary birthday cake if he/she decides to book a table for **04** at any of our restaurants.

The member needs to present his/her card to enjoy the benefit.

10. Bakery

After-hours Discounts





Pastry/Bakery Shop discounts are as follows for both Gold and Black Cardholders:

For Gold cardholders, **15 %** & **20%** for Black Cardholder Discount applied to all PC Properties

50% Discount on all on-shelf items (not orders) only from **20:00**hrs to close of business.

11. Health Club
Benefits and Discounts

Annual Membership Fee

- For Gold cardholders, **20%** Discount applied to Annual Membership Fee of the respective Health club.
- For Black cardholders, 25% discount applied to annual membership fee.

Membership Trial

- For Gold cardholders, 01-day free access to the respective Health Club
- For Black cardholders, 03 – day free access to the respective Health Club valid during 03 consecutive days for the same Health Club

12. Massage





For Gold cardholders, **20%** discount & **30%** for Black Cardholder applicable to the respective Health Club

For Black cardholders, **30%** discount applicable to the respective Health Club.



One Massage Complimentary for Black cardholders

01 free **60-min** massage per year applicable to the respective Health Club in form of a voucher and stipulated by the following control procedures:

The PVC card holder must inform and identify himself as the voucher holder when making a reservation. Presence of the card/voucher holder and/or supplementary cardholders is mandatory at the time of redemption.

- Original voucher must be presented to the respective Hotel at the time of check-in.
- No photocopy or scanned copy of this voucher shall be acceptable.
- The voucher is valid for all Hotels with Spa and Health Club facility, subject to availability.
- The voucher cannot be used in conjunction with any other offer.
- All Health Club and Spa rules prevalent at the time of use of the voucher shall apply.
- Neither damaged nor misplaced vouchers will be replaced.

13. Laundry / Dry Cleaning

Benefits and Discounts



For Gold cardholders, 15 % Discount applied to all PC Properties



For Black cardholders, 20 % Discount applied to all PC Properties

14. Business Center

Discounts



For Gold cardholders, 15 % Discount on all Hotel Business centre items (except 3rd parties BC items).



For Black cardholders 20 % Discount on all Hotel Business centre items (except 3rd parties BC items)

15. Rent-A-Car Discounts



For Gold cardholders, 15 % Discount on taking per kilometer per hour services (Not applicable for Pick & Drop)



For Black cardholders 20 % Discount on taking per kilometer per hour services (Not applicable for Pick & Drop)

16. Usage of Membership Cards

17. Membership Card

Your card is the property of Pearl-Continental Hotels & Resorts. Membership Privileges will be extended only on presentation of a valid card signed by the member.

18. Lost and Stolen Cards

The membership card is the responsibility of the member. Loss, damage, or theft of your card should be reported immediately to a Pearl-Continental Hotel in your city. In such cases, a duplicate card can be requested (on payment). However, CNV will not be reissued under any circumstances.

19. Validity

Your membership is valid until the expiry date as shown on your card. Your card is for your own personal use and not transferable in any case.

20. Condtions, Benefits & Privileges

Subject to change

The Privilege Club reserves the right to change or amend the conditions of the membership, its benefits, and privileges, without prior notice. The membership fee is not refundable.

Customer
Declaration

I further declare that I shall abide and be fully and effectively bound by the terms and conditions and such other terms and conditions which may be prescribed by the Privilege Club in respect of its cards, from time to time, which shall be binding on me and my respective heirs, executors, administrators, and representatives/nominee(s)"